

DJ Controller

# DDJ-RZX



Firmware Update Guide

## A. How to check the current Firmware Version of DDJ-RZX

1. Connect DDJ-RZX to your computer using a USB cable.

2. Launch the Settings Utility.

For Windows:

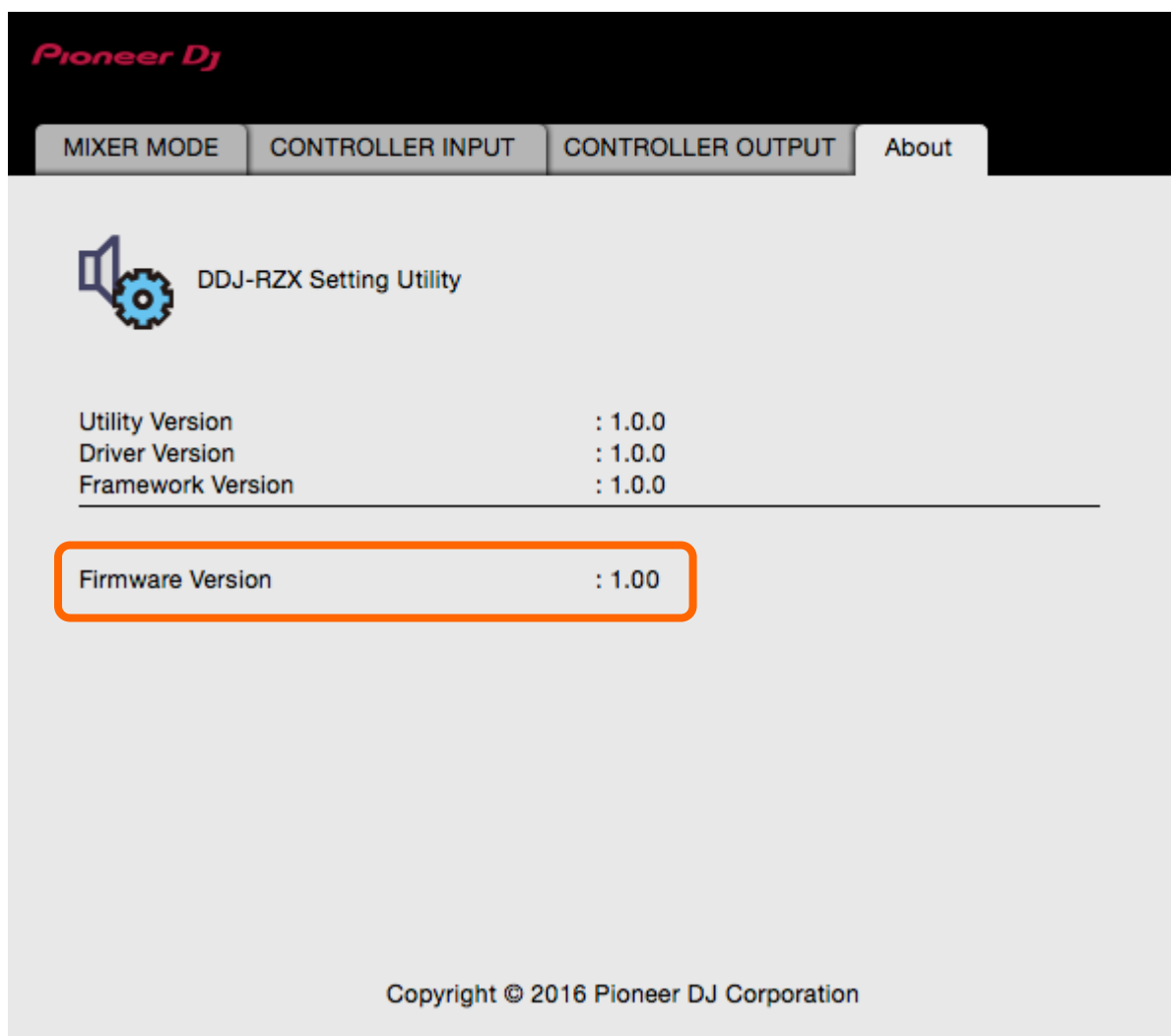
[Start] menu > [All Programs] > [Pioneer] > [DDJ-RZX] > [DDJ-RZX Settings Utility]

For Mac OS X:

[Application] > [Pioneer] > [DDJ-RZX] > [DDJ-RZX Settings Utility]

3. Check the Firmware Version in the Settings Utility

The firmware version is displayed in the [About] tab.



## B. Check the downloaded file

### 1. Unzip the downloaded file.

For Windows:

Save the downloaded file [DDJ-RZX\_vxxx\_WIN.zip] to an arbitrary directory such as desk top and unzip it.

For Mac OS X:

Save the downloaded file [DDJ-RZX\_vxxx\_MAC.zip] to an arbitrary directory such as desk top and unzip it.

The [DDJ-RZX\_vxxx\_MAC.dmg] file is generated when the file is unzipped and then double click to mount it.

### 2. Check the unzipped file.

For Windows:

The [DDJ-RZX\_vxxx\_WIN] folder is generated when the file is unzipped.

Please ensure the following files are included in the folder.

1. [DDJUpdate.exe]
2. [DDJRZX.UPD]
3. [DDJ-RZX\_UP.upd]
4. [pcupdate.dll]

For Mac OS X:

The [DDJ-RZX\_vxxx\_MAC] folder is generated when the file is extracted.

Please ensure the following files are included in the folder.

1. [DDJ-RZX\_vxxx.app]

- ✓ **xxx is numerical characters of the new firmware version.**
- ✓ Depending on your computer settings, the extension such as .exe or .app may not be displayed.
- ✓ Depending on your computer settings, the files described bellow may not be displayed.  
[DDJRZX.UPD] and [DDJ-RZX\_UP.upd]

### C. Preparation for updating DDJ-RZX

#### 1. Connect DDJ-RZX and a computer.

Connect DDJ-RZX to your computer using a USB cable.

**(Connect the USB cable to (USB-A) port.)**

#### 2. Activate the update mode.

Press the power button while pressing the [SHIFT] button and the [SYNC] buttons on the left deck.

[2-2] Press the power button.

[1] Connect a USB cable.



[2-1] Press these 2 buttons simultaneously.

## D. Updating the firmware using a computer

### 1. Updating procedures

Before updating, close all the applications running on the computer.

#### <STEP1> Activate the update program.

For Windows:

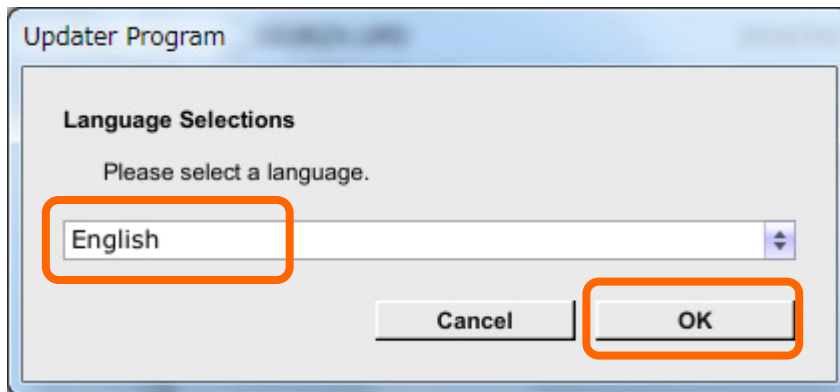
Double click [DDJUpdate.exe] to activate the update file.

For Mac OS X:

Double click [DDJ-RZX\_vxxx.app] to activate the update file.

#### <STEP2> Select a language.

Select the language you want to use and click on [OK].



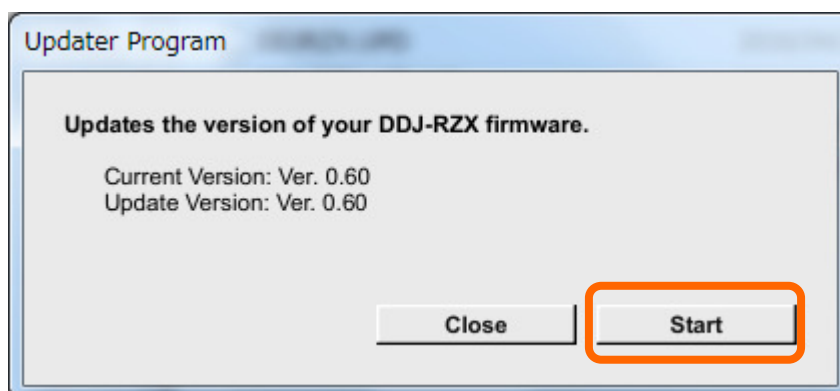
•Please refer to "Tips: When [Your DDJ-RZX is not connected] is shown during updating the firmware" in a later section if the same message is popped up after clicking "OK".

#### <STEP3> Check the firmware version before updating.

After ensuring that the firmware version is **x.xx**, click on the [Start] button.

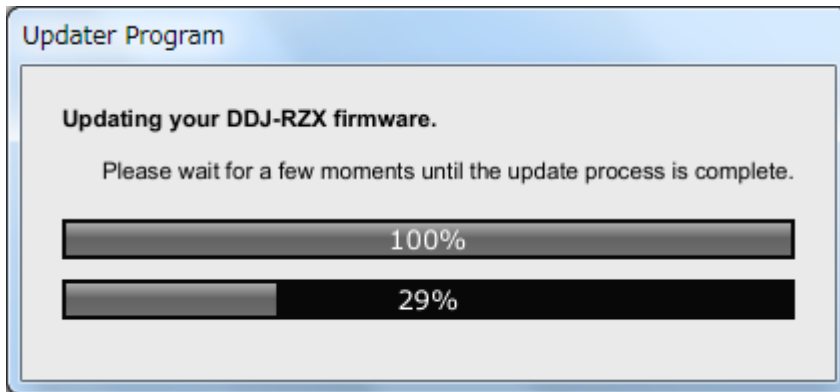
Ensure that the power cable and the USB cable are securely connected to DDJ-RZX during the update.

Please make sure to use an AC adaptor to power your laptop during updating the firmware.



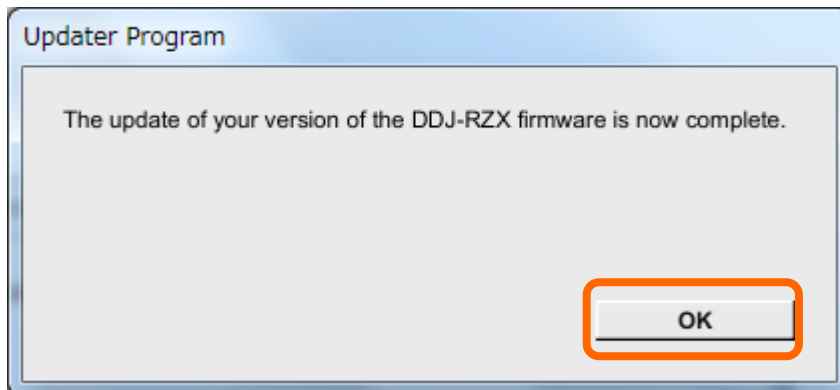
**The updating process starts.**

Please wait until the progress bar reaches to the right end.



**<STEP4> Complete the updating process.**

When the firmware update process is complete and the message below appears, click the [OK] button.



**<STEP5> Reboot DDJ-RZX.**

Turn off the power of DDJ-RZX and then turn it on again.

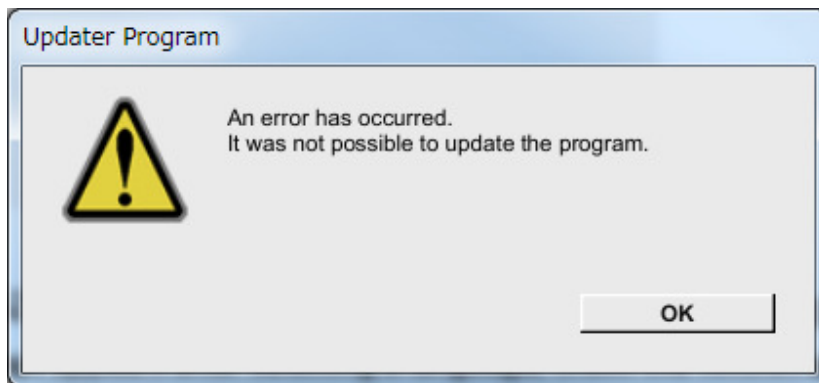
**E. Check the firmware version**

Check the firmware version of DDJ-RZX as described in [A. How to check the current Firmware Version of DDJ-RZX].

The firmware update is successfully completed when you find the version you wanted in the Settings Utility.

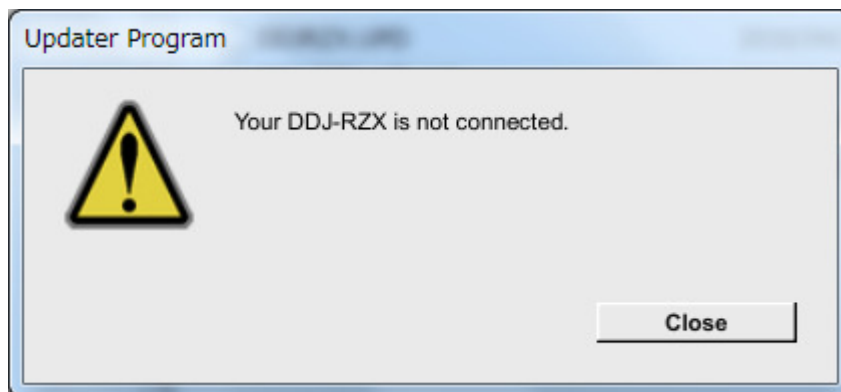
### Tips: How to cope with abnormal termination

If you fail to update and the following message appears, turn off the power of DDJ-RZX and start from the beginning of the above Updating Procedures.



### Tips: When [Your DDJ-RZX is not connected] is shown during updating the firmware

When the following message appears after selecting a language, check the following tips.



- Is the USB cable connected to a USB-A port?  
If it is not connected, connect the cable to a USB-A port and start the updating steps from the beginning again.
- Is the driver software installed? **(For windows only)**

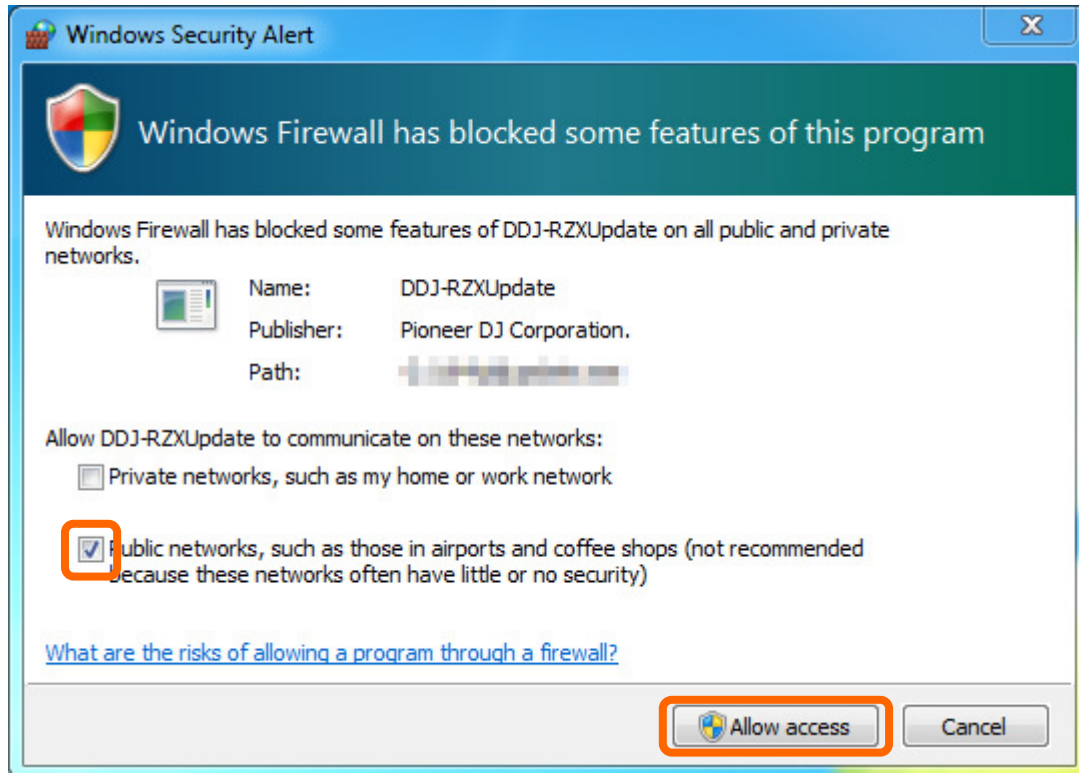
Please see the Operating Instructions for how to install the driver software.

The latest driver software is available from the following link.

<http://pioneerdj.com/support/support/software/ddj-rzx>

**Tips: When following dialog is displayed while updating**

Check "Public networks" check box and click "Allow access" button.





**[Reference information]**

This updater has been verified to operate on the operating systems below:

Windows: Windows 10 / Windows 8.1 / Windows 7

Mac OS X: OS X 10.11 / 10.10 / 10.9

Approximately 3 minutes is required for updating.

**The images shown in this Guide may not be the same as the current ones.**

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